

# Mohammed Zohair Uddin

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## EDUCATION

### University of the Fraser Valley

Abbotsford, BC, Canada | 2023 – Present

*Bachelor of Computer Information Systems*

Selected Coursework: Programming Fundamentals, Databases, Statistics & Data Analysis, Systems Design, Technical Communication

## WORK EXPERIENCE

### Lab Monitor · COMP 230

Abbotsford, BC | Sept 2025 – Present

*UFV School of Computing*

- Prepare lab sessions with the instructor; organize materials and confirm workstation readiness.
- Provide first-line support for software login, basic configuration, and common workstation issues; escalate to Systems Administrator or ITS when required.
- Coordinate quizzes and exams, guide submissions, and uphold lab policies and procedures.

## PROJECTS

### Support Agent Automation | n8n, Google Gemini, HTML, Policy-Driven Logic

2025

- Built a knowledge-base-driven support agent that automatically replies to customer emails and filters for business-relevant inquiries, using a 6-page FAQ/policy document as the single source of truth.
- Created a webhook-ready chatbot interface and enforced strict policy compliance (no invented answers), returning clean HTML-formatted responses for readability.

### Football Player & Team Detection | Python, YOLOv8, OpenCV, NumPy, scikit-learn

2025

- Detects players and the ball in match footage; outputs annotated frames/clips.
- Extracts jersey colors with KMeans and clusters to separate teams; added heuristics for referees and goalkeepers.

### Global Superstore Dashboard | Power BI

2025

- Built an interactive dashboard with filters and KPIs (profit by month/product/category).
- Organized layout for quick insight offs to non-technical users.

### E-commerce Backend (Python) | Python 3, OOP, requests/unittest

2024

- Implemented auth, cart, and catalog services with input validation and docstrings.
- Added local run instructions with sample data and simple unit tests for core functions.

### Q4 Sales Analysis | Python, Pandas, Seaborn, Power BI

2024

- Cleaned and transformed sales data; applied basic outlier rules and produced region/category visuals.
- Published a concise Power BI summary page for stakeholders.

## TECHNICAL SKILLS

Programming: Python, SQL, Java, JavaScript, HTML/CSS

AI / Data: OpenCV, YOLOv8, NumPy, scikit-learn, Pandas, Seaborn, Power BI

NLP / Text Parsing (Learning): spaCy (rule-based matching), Python regexSystems

Tools: Git, VS Code; MySQL, MongoDB (basic)

Foundations: Data cleaning, simple EDA, documentation, version control

## LEADERSHIP & EVENTS (VOLUNTEER)

### UFV MS Club · Vancouver International Privacy and Security Summit Front Desk · Canadian Cancer Society

Abbotsford & Vancouver, BC | 2023 – Present

- Coordinated campus events including setup/tear-down, guest liaison, and volunteer guidance.
- Managed registrations and materials; directed attendees to sessions and maintained flow at a large conference.
- Supported booth and basic A/V setup; followed closing procedures and cleanup checklists.